

## Client Terms and Conditions

This document must be read in conjunction with Katie Hares client GDPR policy, which contains important details about confidentiality and how your data/information will be handled. The client GDPR Policy can be read here ([link](#)).

### Therapist Details

Name: Katie Hares

Contact Number: 07917415926

Email: [hello@katiehareshypnotherapy.co.uk](mailto:hello@katiehareshypnotherapy.co.uk)

### General

Katie aims to provide the very highest level of service. She aims to treat clients with respect and care at all times and to always work in a collaborative and professional manner. It is important for clients to understand the, whilst hypnosis is undoubtedly powerful, client commitment to the process is required. Listening to the provided download, considering the contents of each session and being willing to make changes will inevitably form part of that commitment.

Katie is a member of AFSFH and adheres to their code of conduct which is publicly available on their website.

Katie is not medically trained and so is unable to diagnose medical conditions. Neither should hypnotherapy replace mainstream treatment for any medical conditions. Is at any time a client is concerned about specific symptoms, their health in general, or whether they should undertake hypnotherapy sessions, they should consult with their GP or other appropriately qualified medical professional.

### Session Duration

If you arrive late to your appointment, your session time will have to be reduced. The full fee will still become due.

### Session Payment

Please check Katie's website for current fees.

Payments are due at the end of each session, or paid beforehand if online. Clients can pay via link sent. For further details please see your initial consultation confirmation email. In some cases bank transfers may be used as a payment method. In this case, payment, must be made the same day as the appointment.

Cheques are not accepted.

### Session Cancellation Fees

Two full working days' notice is required to cancel or rearrange a hypnotherapy appointment without incurring a late cancellation fee. Less than two full working days' notice and more than one working days' notice will incur a 50% cancellation fee. Less than one full working days' notice will incur a 75% cancellation fee.

### Non- Attendance

If you fail to attend without any notice then the missed session will have to be paid for in full before any further sessions can be booked.

### Contact between session

Contact between sessions is not normally needed, except if it becomes necessary to change an appointment. In which case, please do get in touch.

### Online

Katie Hares is based in the UK and is governed by UK jurisdiction. I see people online utilising video conferencing software and/or on the telephone.

## Consent Form

### Required fields\*

- I agree to the above detailed terms and conditions \*
- I have been given access to, and have read, Katie Hares GDPR policy\*
- I consent to receiving hypnotherapy with Katie Hares\*
- I am happy for Katie Hares to send me an occasional newsletter by email\*

Full Name\*

Your email address\*